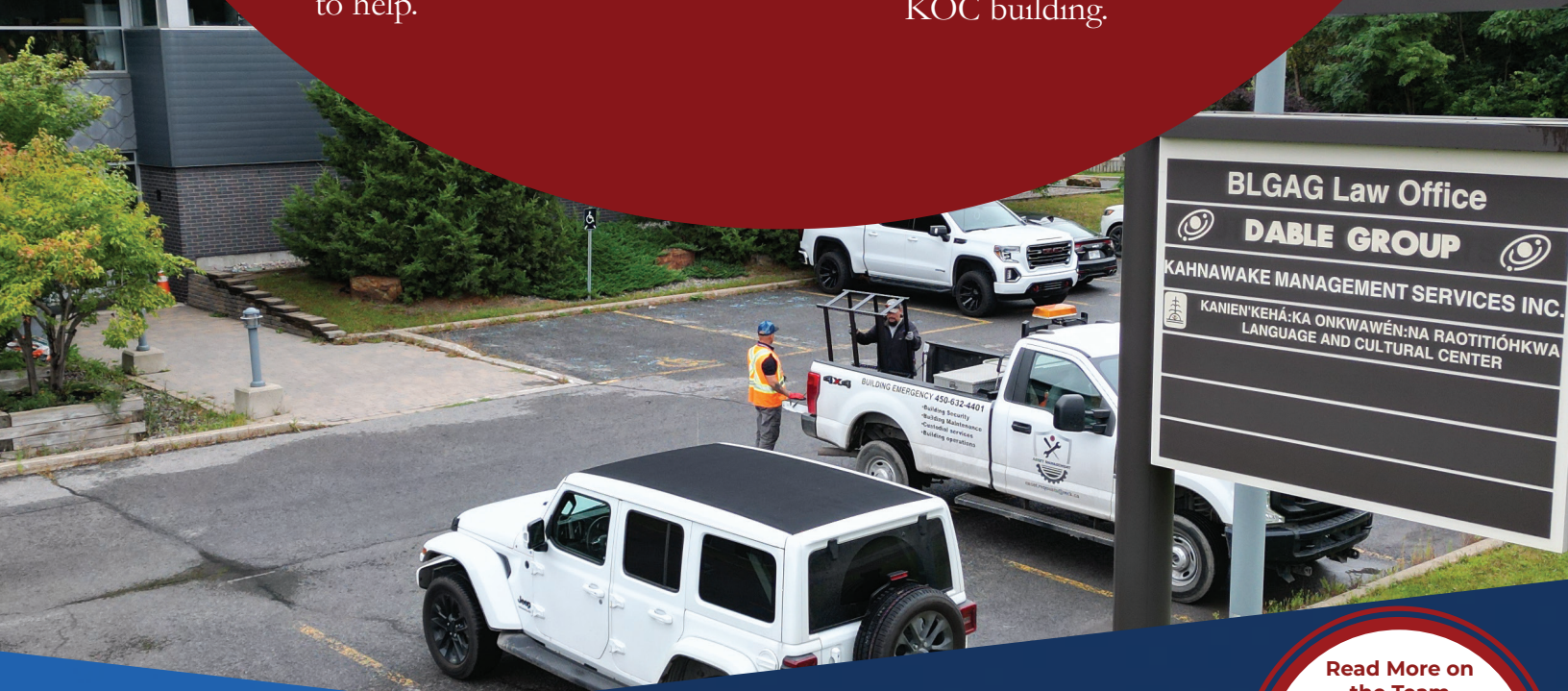


## HOUSING UNIT NEW PHONE NUMBER 450-638-2672

We're now operating with our new phone number. Please feel free to call us about any Housing questions, we're here to help.

## CASHIER BOOTH MOVING TO KOC

The cashier booth to pay MCK bills will be operational January 22nd, 2024. Located on the first floor in the main lobby of the KOC building.



Read More on  
the Team

[kahnawake.com/org/sdu/housing/](http://kahnawake.com/org/sdu/housing/)



## FOREWORD FROM THE EDITOR

The Housing Unit is happy to inform the community that the move to the KOC building has greatly improved our services to the community. We're excited to work in close proximity to the Finance Unit as a majority of our workload is shared. The cashier booth moving to the KOC building also provides community members with the option to talk to the Housing Unit or the Finance Unit while they stop by to pay any MCK bill, a one-stop-shop.

Lead Newsletter Designate  
Shyann White  
Client Experience Manager

Lead Newsletter Designer  
Tehotenion Skye  
Client Information Intake Lead

# NEW HOUSING UNIT VEHICLE



THE NEW TRUCK WILL HELP OUR MAINTENANCE TEAM CLEAR SNOW FROM ELIGIBLE COMMUNITY HOUSING UNITS.

**95%** OF THE COST OF THE VEHICLE WAS COVERED THROUGH INDIGENOUS SERVICES CANADA!

Snow removal?  
Call  
to see if you're  
eligible

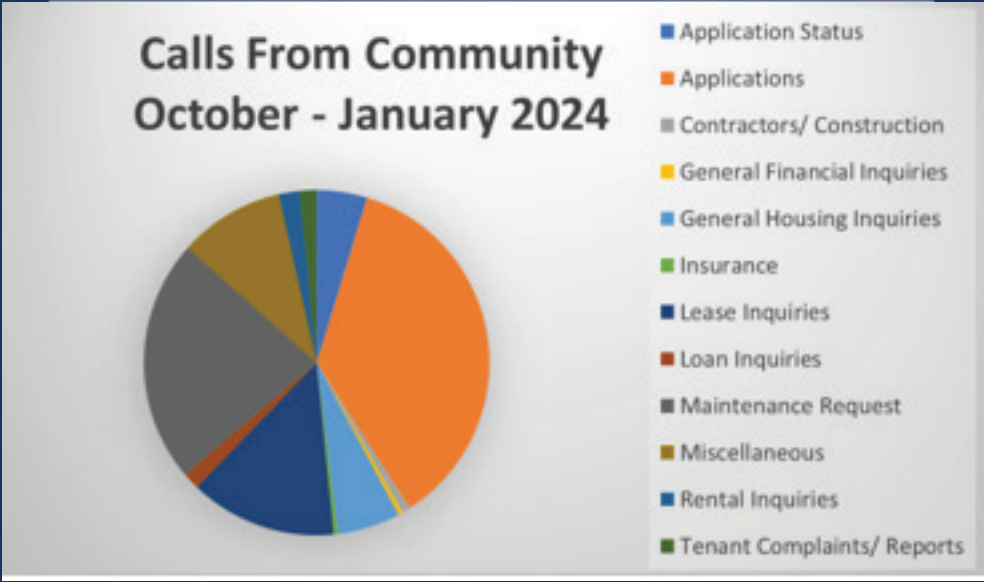


Based on eligibility, tenants can have their driveways and paths cleared.

Main criteria:  
Community Housing tenant  
65 and over and/or  
have mobility issues.

# 3 NEW UNITS NEARING COMPLETION

This year, the Housing Unit in partnership with the Capital Unit are nearing completion of 3 new Community Housing units. They are private dwelling style homes with 2 bedrooms and 1 bathroom.



There has been **103** walk-in clients from November to January 2024

We receive many calls to the Housing Unit. The chart shows that a majority of callers are seeking general information about housing programs, like rental or loan programs, and how to create applications. In a span of 4 months, we received 254 calls to the unit, spending around 11.5 hours on calls alone.

From October to January  
2024  
Maintenanced  
Units  
**31**



## PROGRESS ON NEW CONSTRUCTION LOANS

The Housing Unit is working hard to get affordable Mortgage loans to community members. Negotiations are taking place within the executive and management levels with local financial institutions to agree on the new terms of the loans.

We understand the current loans no longer meet the community's housing needs, updates to follow later within the year.

## UPDATES ON NEW HOUSING HIRES



**Vicky Diabo**  
KOC Receptionist

Provides reception services and directs all incoming visitors, and calls to the appropriate department personnel in a courteous manner. Manages incoming and outgoing mail, and transfers files to MCK cloud network.



**Charlie Robertson**  
Maintenance Crew

Moved from contract to an indeterminate position that will ensure the Housing Unit maintenance team will continue to offer the best quality services possible to our community tenants.

**KEEP AN EYE OUT FOR OUR NEXT NEWSLETTER AS WE ARE WORKING ON OUR LOANS TO PROVIDE BETTER OPPORTUNITIES FOR OUR COMMUNITY.**