



# Office of the Kahnawà:ke Kanien'kehá:ka Registry **PRESS RELEASE**

## Media Inquiries:

[MCKMedia@mck.ca](mailto:MCKMedia@mck.ca)

## Office of the Kahnawà:ke Kanien'kehá:ka Registry

Kahnawà:ke Mohawk  
Territory  
P.O. Box 720  
J0L 1B0

Tel: (450) 638-0500

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## OKKR ramps up community engagement to educate on new complaints process

For immediate release

**(Kahnawake – 26, Enniska/February 2025)** The Office of the Kahnawà:ke Kanien'kehá:ka Registry (OKKR) wishes to advise the community that it is now entering a new phase in addressing complaints related to residency and evictions following the enactment of the *Kahnawà:ke Residency Law* in 2019 and the passing of the Regulation Respecting Requests for Eviction Orders in 2024.

In the coming weeks, OKKR will launch a community-wide education campaign to ensure all residents are informed about the new complaints process, which is set to begin accepting complaints in April 2025. This will allow the community to understand the complaints process and get familiar with the law and regulations.

While the official complaints process will be fully enacted on Tuesday, April 1, 2025, OKKR is encouraging the community to get informed early by visiting informational kiosks and engaging with staff. The kiosks will be available at the Kahnawà:ke Services Complex on the following dates from 10am to 2pm:

- Friday, February 28<sup>th</sup>, March 14<sup>th</sup>, and March 28<sup>th</sup>
- Wednesday, April 30<sup>th</sup>
- Thursday, May 8<sup>th</sup>

Additionally, an information session will be held at the Golden Age Club on Wednesday, April 16, 2025, from 6pm to 8pm, where community members can ask questions and learn more about the complaints process.

"We're committed to ensuring that our community has all the tools and information they need to navigate this new process," said Kyle Jacobs, Compliance Officer for the Office of the Kahnawà:ke Kanien'kehá:ka Registry. "By taking part in our engagement sessions, residents can ask questions and get a clear understanding of how the process works before it officially begins".

Copies of the complaints form will be available at these engagements, and OKKR staff will be on hand to provide guidance and answer any inquiries. For those who cannot attend in person, OKKR will also be making appearances on the Tetewathá:ren Partyline Talk Show on K1037 to further explain the complaints process and provide helpful information.

OKKR strongly encourages community members to educate themselves on the *Kahnawà:ke Residency Law* and the new regulations by visiting the following links:

- [View the Kahnawà:ke Residency Law](#)
- [View FAQ](#) on the Kahnawà:ke Residency Law

These resources will help you understand the legal framework behind the complaints process and what is required when filing a complaint.

For more information, please contact OKKR at 450-638-0500.

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