

## WINTER IS COMING! PREPARE YOUR HOME.

Review the list of guides and checklists to help you keep a healthy home. Scan the QR code for all resources.”

### Read More on the Team

[kahnawake.com/org/sdu/housing/](http://kahnawake.com/org/sdu/housing/)



### MOVE-INS

# 18

New tenants have been moved into our Community Housing Rental Units from May 2024 to August 2024.

## FINANCIAL LITERACY WORKSHOP!

- Place:** The Golden Age Club  
**Date:** October 23, 2024  
**Time:** 5:30PM – 8:30PM  
**Call:** 450-638-2672 to RSVP  
**Note:** A meal will be provided for all registered participants. Prizes to be won!

## FOREWORD FROM THE EDITOR

The Housing Unit is in the process of reviewing and updating key programs to better the community housing situation.

We also received funding from Indigenous Services Canada (ISC) to address the housing needs of First Nations children and families. An announcement to the community regarding the application process is forthcoming.

Lead Newsletter Designate  
Shyann White  
Client Experience Manager

Lead Newsletter Designer  
Tehotenion Skye  
Client Intake Administrator

# TREE REMOVAL PROJECT



THE HOUSING UNIT IS PLEASED TO ANNOUNCE THAT THE TREE REMOVAL PROJECT WAS **SUCCESSFUL**. FROM THE END OF JUNE TO THE EARLY WEEKS OF JULY 2024, THE HOUSING UNIT FACILITATED A TREE REMOVAL PROJECT **IN THE NEW DEVELOPMENT**.

ALL **45** MCK-OWNED LOTS WERE CLEARED OF DEAD, DISEASED, AND FALLEN TREES, WHICH POSED SAFETY HAZARDS TO OUR COMMUNITY.

We'd like to take this time to appreciate the **Contractors** for a job **well done**, and all our **community members** for keeping a **safe distance from the work sites**.

# Housing Unit Financial Reconciliation Plan

## Strategy Definition and Validation

The first step in the implementation project was the confirmation of all the implementation elements that need to be addressed and the development of the overall implementation strategy and timeline. Two parallel activities were undertaken to ensure that all the reconciliation and supporting elements have been considered.

1

## Background

In 2022 and early 2023, three major Housing Unit focused projects were undertaken under the guidance of Onerahtókha Marquis, MCK Executive Director with ongoing consultation and review with the Portfolio Chiefs and the leadership from each of the many operational departments that support the Housing Unit. The first project was a Housing Study. The second project delivered the Housing Unit Restructuring Strategy. The third project focused on the reconciliation of all the client files in the Housing Loan and Mortgage portfolio. In late 2023, an implementation project with 5 main steps was initiated to define and execute the implementation plan for the financial reconciliation.

## Impact Analysis

The impact analysis is focused on the broader strategy around the loan portfolio and programs. The analysis focused on eight main areas that are crucial to the efficient and effective administration of the portfolio over the long term in the context of industry best practices and an exploration of the programs offered by other First Nations. The analysis includes a detailed review of the current portfolio dynamics as well as the impact of the identified program changes.

2a

2b

## Reconciliation Preparation

This project element addresses the mechanics of the final reconciliation of each file and the communication with the clients, including the process, the information package and the logistics and participants in the client conversations.

## Detailed Implementation Planning

The first step in the detailed implementation plan is a review of the findings from the Impact Analysis and the Reconciliation Preparation work as well as the overall recommendations with the Grand Chief and Council. Once Council has approved the approach, the detailed schedule for overall community engagement and specific engagement with current Housing clients will be developed.

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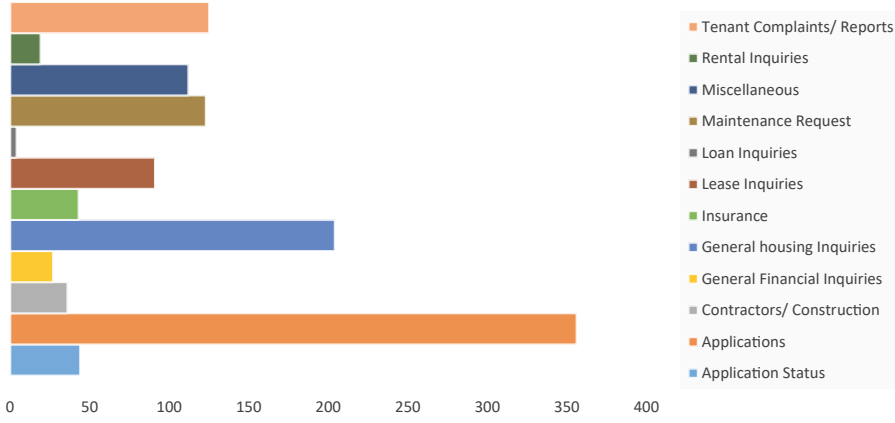
## Implement and Manage

The implementation stage will focus on three main elements, with formal tracking and reporting provided on a monthly basis:

- Implementation of the systems, process and policy changes
- Community communication regarding the overall direction of the Housing programs
- Communication with each current client

# STATISTICS AND REMINDERS

May 1st - August 31, 2024  
Time spent on calls



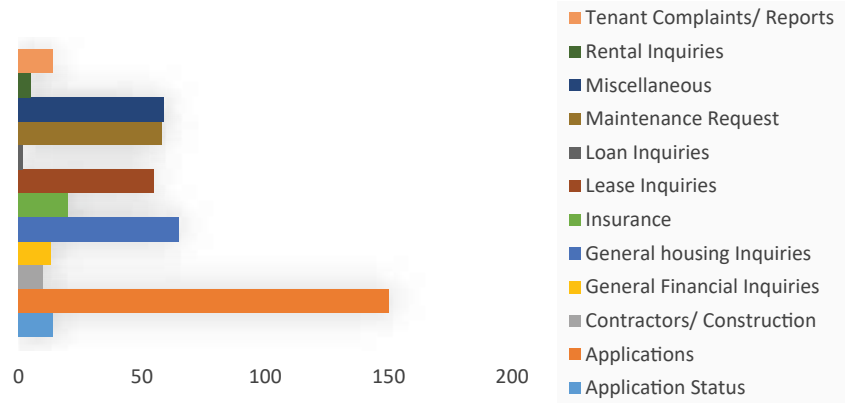
THE HOUSING UNIT HAS SPENT A TOTAL OF **20 HOURS** SPEAKING TO CLIENTS OVER THE PHONE FROM **MAY TO AUGUST 2024.**

A TOTAL OF

**465 CALLS**

WERE MADE FROM MAY TO AUGUST 2024. MOST OF THE CALLS WERE ABOUT THE RENTAL PROGRAM.

May 1st - August 31, 2024  
Number of Calls



**73**

MAINTENANCE REQUESTS COMPLETED FROM MAY 2024- AUGUST 2024.

**512**

WALK-INS FROM APRIL 2024 TO AUGUST 2024

EMAIL: [HOUSING@MCK.CA](mailto:HOUSING@MCK.CA) – FOR ALL HOUSING INQUIRIES. COMING SOON, ONLINE MAINTENANCE REQUEST FORM WILL BE POSTED TO HOUSING'S WEBSITE WHEN COMPLETED.